



The Lodge at Cocktail Slough

571 Bards Lane ~ Alexander City, AL ~ 35010

GENERAL POLICIES & PROCEDURES

- Check in is at 3 pm and check out 11 am
- \$500.00 is due to reserve the Lodge, the balance is due upon departure
- Lodging Taxes are 4% of the rental amount
- Checks, money orders, MC, Visa, Amex, and Discover are all acceptable methods of payment
- Pet fees are \$300 per week plus any additional damages discovered after departure exceeding the fees
- NO SMOKING inside the Lodge
- \$12 replacement fee for any key not returned or recovered
- Reporting of Damage – damage of any nature to the Lodge or its furnishings must be reported immediately to ensure quick and accurate assessment of repair or replacement. Failure to report any such damage before check out and departure will result in billing the client based on estimates.
- Disturbances – be aware that there are other residences around the lake in the area, so any report of loud and disturbing behavior will result in response from Russell Lands security

CANCELLATION POLICY

When the Lodge is rented, we immediately require a \$500.00 deposit of the rental rate to reserve the dates, and immediately mark our availability calendar as booked. All interested parties from there on requesting those same dates will be told that the Lodge is not available and subsequently will be put on a waiting list. If you must cancel your reservation, the following will apply: Cancellations outside of 3 months of your reservation will result in full refund of the deposit, cancellations between 1 and 3 months will result in half of the deposit refunded; cancellations inside 30 days of reservation will result in no refund of the deposit. Should the Lodge be re-rented for any or all of the dates of your cancellation, the following will apply: You will be charged a \$100 cancellation fee; all credit card transactions ran will be subject to a 5% fee or \$50 whichever is greater, refunds will be payable to the tenant within 30 days after the subsequent re-rent payment has cleared our accounts. If the possibility of a cancellation concerns you, please look into trip cancellation insurance. There are several sites online that explain the policies and offer this service such as InsureMyTrip.com or TravelSafe.com.



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The Lodge Rental

Once your check has cleared the bank or your credit card has been confirmed your reservation will be considered valid. We ask that you sign, date and return this page via mail or fax confirming you agree to the terms of agreement.

I Have Enclosed my Deposit Check for \$_____

Signature _____ Date _____

Charge Deposit to my Credit Card

Type card: Visa MC Amex Discover

Credit Card number: _____

Expiration date: _____ Security Code: _____

Signature _____ **Date** _____

If by Mail, Please Return to:

**Willow Point Golf and Country Club
2544 Willow Point Road
Alexander City, AL 35010**

**Telephone: 256-212-1406
Fax: 256-212-1440
Email: villas@russellands.com**